

ACCESSIBILITY GUIDE



CANBERRA AND REGION
VISITORS CENTRE

LOCAL MERCHANDISE • TOURS AND TICKETS • ACCOMMODATION DEALS

The Canberra and Region Visitors Centre is committed to ensuring your visit is enjoyable no matter your age, ability, or needs.

We trust this information will assist you in planning your visit and understanding what we offer here at the Canberra and Region Visitors Centre. For more information, please call **1300 554 114** to speak to a member of our Visitor Services Team or email crvc@act.gov.au.



Plan Your Visit

The Canberra and Region Visitors Centre is conveniently located just 3 km from the city centre at Regatta Point. You'll find us at 98 Barrine Drive, Parkes ACT 2600.

Getting here is easy by car, taxi, bicycle, or on foot.

Please [click here](#) to access guides to Canberra including a city map.

ACCESSIBILITY GUIDE

Mobility and Wheelchair Access

Parking & Entry

- Three (3) accessible parking spaces are located in the 1-hour parking area, directly across from the centre.
- A pedestrian crossing connects the parking spaces to the entrance for safe and convenient access.
- The entrance features two sliding automatic doors and flat ground, ensuring smooth entry for wheelchairs and mobility aids.



Parking – 1 Hour Free Car Park

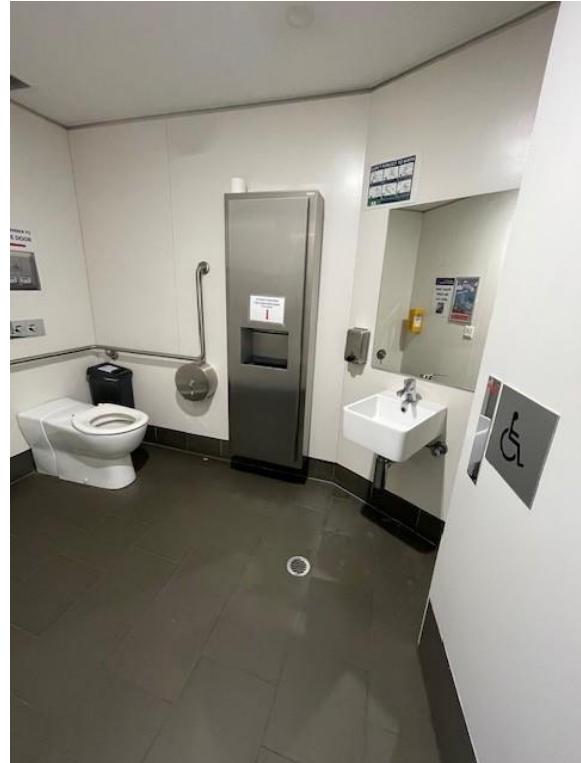


Entrance for National Capital Exhibition
and Canberra and Region Visitors Centre

ACCESSIBILITY GUIDE

Toilets

- There is one (1) accessible toilet with support railings available onsite and is located at the National Capital Exhibition. These are in the same building as the Canberra and Region Visitors Centre.



Accessible Toilet – National Capital Exhibition

Assistance Animals

- Registered assistance dogs are welcome in all areas of the Canberra and Region Visitors Centre.
- Fresh water is available for assistance dogs during your visit.



Dog Water Station – located outside the centre doors

ACCESSIBILITY GUIDE

Families & Children

Breastfeeding

- Breastfeeding is welcome throughout the centre.

Changing Facilities

- A parent's room with change table is located onsite at the National Capital Exhibition. These are in the same building as the Canberra and Region Visitors Centre.

Pram Access

- The Canberra and Region Visitors Centre is located on flat ground from the carpark to the centre. Inside there are no stairs and prams can be used throughout the centre freely.



**Parents Room – National Capital
Exhibition**

Neurodiversity & Sensory Considerations

- There is a daily quiet hour between 9:00–10:00 am.
- We strive to offer a safe and comfortable environment for neurodivergent visitors.
- The team partners with the Sunflower Scheme and provides personalised service to visitors wearing sunflower lanyards and wristbands.



HIDDEN 
disabilities

ACCESSIBILITY GUIDE



CANBERRA AND REGION
VISITORS CENTRE

LOCAL MERCHANDISE • TOURS AND TICKETS • ACCOMMODATION DEALS

Hearing & Vision Accessibility

- Hearing Loop: A hearing loop system is available to assist visitors with hearing aids or cochlear implants, ensuring clear audio during conversations and presentations.
- Screen Reader Support: Our digital resources and visitor information screens are compatible with screen readers, making it easier for guests with vision impairments to access information.

Visitors Centre Staff

Staff members actively stay up to date with the latest offerings and are full of recommendations regarding Canberra's popular accessible experiences – be sure to ask them the best spots to visit.

For further questions or to discuss individual access needs, please contact our team before your visit.

We're here to help ensure you have a comfortable and enjoyable experience at the Canberra and Region Visitors Centre.

